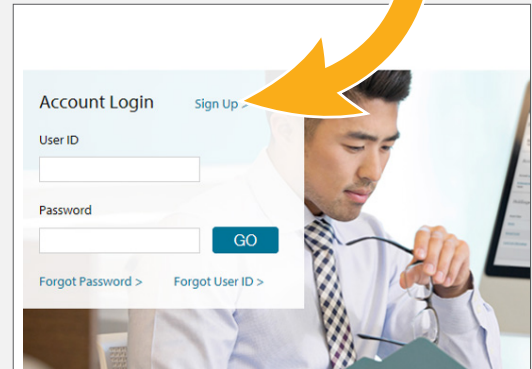


Enroll for Hilliard Lyons Access Online

Go to <https://hilliard.fccaccessonline.com> and select “Sign Up”

(note the “s” in the “https://” prefix for this address)

For enrollment assistance, please contact **Access Online Support at 1-877-488-3748**, available 24 hours a day, 7 days a week.



1 Enter the following into the form:

- First Name
- Last Name
- 8-digit Account Number
- Date of Birth
- Social Security Number
- State
- Zip Code

Then click the “Next” button.

If you do not know your account number, contact your Wealth Advisor.

2 For online security and account protection purposes, you will be asked multiple questions to verify your identity.

Once all questions are answered correctly, please hit the “Next” button.

If you answered incorrectly and cannot get access, call the Client Services Center (open 24/7) at 1-877-488-3748 to establish access.

3 If you have more accounts you want to view online, add each account number individually on this screen.

To add an account, enter your 8-digit account number in the field, and hit the “Add account” button. If you do not know your new account number, contact your Wealth Advisor.

Once all your account numbers have been entered, or if you have no additional accounts to add, click on the “Create UserID/ Password” button to continue.

If you receive an error message that an *“account number you entered is not eligible for association with your UserID”* when trying to link an account to your online access, **call the Client Services Center at 1-877-488-3748.**

1

[Contact Us](#)

Enter Information Verification Accounts Create User ID

1 2 3 4

Online Enrollment

Enter Information

Please enter the following information to create your userid and password. All fields are required.

First Name

Last Name

Account Number

2

Verification

For your online security and account protection, we are going to ask a few questions to verify your identity. [How we verify your identity.](#)

In which of the following counties have you ever lived or owned property?

Greenup, Kentucky

Hardin, Kentucky

Jefferson, Kentucky

3

[Contact Us](#)

Enter Information Verification Accounts Create User ID

1 2 3 4

Online Enrollment

Accounts

If you have other accounts registered in your name, you can add them to your online access below. Please enter the account number in the space provided and select “Add Account”. If you have more than one account, each account must be added individually.

Add Account

Account 1 12345678

Account 2

If you don't have additional accounts to add, please select “Create UserID/Password”.

Enroll for Hilliard Lyons Access Online

4

Create your User ID and password for your online account.

Click the "Help" button for more information and password requirements.

To continue, click "Submit."

Please create a User ID and Password for online access to your accounts. A valid email address is also required.

User ID [Help](#)

Password [Help](#)

Confirm Password

Email Address [Help](#)

Confirm Email Address

Password

- Passwords must be 8 - 14 characters
- Must include three of the four: one capital letter, one lower letter, one number, or one special character, with no spaces
- Spaces are not allowed
- Semi-colons cannot be part of a Password
- All other special characters are allowed
- Passwords are case sensitive
- Password cannot be the same as User ID

5

Once you hit "Submit" you should see a message on the screen telling you that "You have successfully created your User ID."

To continue, click "Login" at the bottom of the screen.

Login in using your new User ID and password, created in Step 4, and click "Go."

Online Enrollment

✔ You have successfully created your User ID.

[Login](#)

6

You will be asked to create three security questions.

You can pick a question from the dropdown list or create your own question by clicking the link.

Please note: all answers must be at least four characters (including spaces) and no two answers can match. Answers are not case-sensitive.

Enter Question and Answer #1 [Create your own question](#)

Question

Select a question...

Answer

7

You will be taken to a page that outlines the features of the new HL Access Online experience before going to the agreement. You can skip the tour by clicking "Get Started" at the top of the page.

Next, you will be taken to the online access agreement. After you have reviewed the online terms and conditions, you will need to check **all the boxes** for Online Access Agreement, NYSE, NASDAQ, and OPRA at the bottom of the screen.

Click on the Submit box to continue to your online account.

Welcome to Access Online! Get Started >

Here you'll find tools to help you manage your investments and reach your financial goals. Before you get started you'll need to accept the subscriber agreements.

Step 1: Agreement Acceptance

J.J.B. Hilliard, W.L. Lyons, LLC ONLINE ACCESS AGREEMENT

This J.J.B. Hilliard, W.L. Lyons, LLC Online Access Agreement (the "Agreement") provides the terms and conditions of the Service.

Definitions.

For purposes of this Agreement, references to the following terms have the meanings set forth hereinafter:

- "We," "us," and "our" means J.J.B. Hilliard, W.L. Lyons, LLC and the broker-dealer firm which has introduced to Customer's brokerage accounts to HILLIARD LYONS (collectively "Hill Lyons" or "we" or "us" or "our" or "Hill Lyons") or any of its direct or indirect subsidiaries, when any of them have established an Eligible Account or provided an Online Financial Service.
- "You" or "your" means, as applicable, each Owner of an Eligible Account, a person applying for an Eligible Account or a Delegate.
- "Authorized Representative" means a person with authority to take action or make decisions on behalf of another person with respect to an Eligible Account or an Online Financial Service, and includes any person who may (i) manage or administer an Eligible Account or an Online Financial Service, or (ii) authorize another person to access an Eligible Account or Online Financial Service.
- "Business Day" means Monday through Friday, excluding Saturday, Sunday and U.S. stock exchange holidays for brokerage accounts.
- "Delegate" means a person described in subsection 1.8.2 of this Agreement.
- "Delegate Tool" means an account management tool described in subsection 1.8.2 of this Agreement.
- "Hilliard Lyons" means each member firm which can be accessed via the website for the Hilliard Lyons Accounts website.

Online Access Agreement NYSE NASDAQ OPRA