


The **Client Information Portal** provides on-line access to your Hilliard Lyons Trust Company account. To request access, contact your Administrative Officer or Portfolio Manager.

Log into the Client Information Portal

- Obtain the Access ID and initial Password from your Administrative Officer
- Visit trust.hilliard.com and click  then scroll to the bottom of the page and click on **Log In To View Your Trust Company Accounts**
- Follow the enrollment process by answering the questions presented to establish your secured access and create your new password.
- Your password must be 8 to 24 characters long. It must contain a mix of at least 3 of the following:
 - Numbers
 - Uppercase letters
 - Lowercase letters
 - Special characters

System Recommendations

1. Pentium Dual-Core/Athlon X2 minimum, Core 2 Duo/Athlon II X2 or higher recommended
2. 1024 x 768 or greater resolution
3. RAM 1G required minimum, 2G recommended
4. Additional software Microsoft® Excel® 2003, 2007 or 2010
Adobe® Acrobat® Reader 11.0 or newer

Supported Browsers & Supported Operating Systems

Edge - Windows 10

Internet Explorer*- Windows 7, Windows 8, Windows 8.1, Windows 10

Firefox - Windows 7, Windows 8, Windows 8.1, Windows 10

Chrome - Windows 7, Windows 8, Windows 8.1, Windows 10

Safari – Mac OS X 10.11 "El Capitan"

iOS iPad 2, 3 and 4

Questions?

Account specific questions should be directed to your Administrative Officer or Portfolio Manager. Contact information for each is available at trust.hilliard.com

For help with passwords or computer technology, contact our technology support group at 877.266.1244

IT Support is available to assist weekdays 7:30 a.m. – 5:00 p.m.

**Client Information Portal may not be compatible using Internet Explorer on tablets or other mobile devices.*

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